



Tameside Sanctuary Scheme
**HELP TO SURVIVE
DOMESTIC ABUSE**
INFORMATION FOR PEOPLE EXPERIENCING
DOMESTIC VIOLENCE



'TAMESIDE DOMESTIC
VIOLENCE FORUM'





Who runs the Sanctuary Scheme?

The Sanctuary Scheme works in partnership with TMBC, GM Police and a number of Registered Social Landlords (RSL's) based in the locality, currently including New Charter, and other Registered Social Landlords who have all made contributions to the Scheme.

There is a budget set aside to run the Scheme in Tameside.

What is the Sanctuary Scheme?

The Sanctuary Scheme is a project operated in Tameside for people who are experiencing or have experienced domestic violence and as a result, have been or are likely to become homeless.

The Sanctuary Scheme helps people to remain living in their home and feel safer by adding security measures to their property to meet their individual needs.

Security can be provided in the home, such as: locks on windows and doors, window grilles, gates, CCTV, alarms etc.

How does the Sanctuary Scheme work?

Stage 1: A referral agency provides New Charter with background information about your circumstances.

Stage 2: New Charter will contact you to arrange to meet you.

Stage 3: A Victim Support Officer from New Charter will carry out a risk assessment with you based on your circumstances. An officer from the Police will also carry out a security survey of your property.

Stage 4: If you meet the criteria, New Charter Building Company will arrange to carry out the work to your property, and will contact your Landlord to check they agree the work can be done.

The process will be completed as quickly as possible. The Victim Support Officer from New Charter will keep you updated on the progress of the works.





Can the Sanctuary Scheme help me?

You may receive help from the Sanctuary Scheme if:

- You have been, or are likely to become homeless because you have or are currently experiencing domestic abuse.
- The Sanctuary Scheme is open to anyone residing in the Tameside area, including any RSL tenants, private rented tenants, or owner occupiers.
- We have carried out a satisfactory risk assessment and security survey of your home, and your Landlord (where applicable) has agreed that we can go ahead with the work and there is enough money in our budget.

Who can refer?

Referrals must be received by an Agency, some of the agencies who can refer are:

- Domestic Violence Unit.
- Probation.
- Women's Refuge.
- Women's Safety Unit.
- Police.
- Health Visitor.
- By Self-Referral.

This list is not exhaustive.



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Useful Contacts

In an emergency always telephone
(Police, Ambulance and Fire Service)

999

Domestic Violence Outreach Team
(Mon to Fri 9am – 4pm)
Support with housing-related matters,
Legal protection and children’s support.

**0161 234 5341/
5328/5408/5387**

Tameside’s Domestic Violence Helpline
24 Hour Helpline

0800 328 0967

National Domestic Violence Helpline

0808 2000 247

Broken Rainbow
(Mon to Fri 9am – 5pm)

08452 60 44 60

M.A.L.E. Male Victims Advice Line

0845 064 6800

Tameside Victim Support

0161 339 1190

Tameside Independent Domestic
Abuse Advocacy Service (IDAAS)

0161 331 2266

Email: info@newcharter.co.uk

Web: www.newcharter.co.uk