

**Housing Act 1996 as amended**

PSED & S11 Children Act 2004 will apply to all duties

**Applicant**  
(Reason to believe that they may be homeless or threatened with homelessness (within 56 days or have a valid S21 notice))

**S188 accommodation for those where there is a reason to believe that that they may be homeless, eligible and priority need**

Is applicant eligible for assistance? **NO** → S184 Not Eligible Letter (R)

Is applicant homeless or threatened with homelessness (within 56 days or have a valid S21 notice)? **NO** → S184 Not Homeless Letter (R)

**Threatened with homelessness**  
(within 56 days or has a valid S21 notice)  
(S195(2) Prevention Duty)

Duty to complete Assessment & Personalised Plan (189A) (R)

Duty to help that suitable accommodation does not cease to be available (S195(2))

S195(2) Duty can come to an end (R)

- Has accom. for at least 6 months S195(8a)
- 56 Days End S195(8b)
- Became Homeless S195(8c)
- Refused 6 months' accom. S195(8d)
- IH from accom. made available S195(8e)
- Cease to eligible S195(8f)
- Withdrawn S195(8g)
- Refusal to cooperate S193B despite a warning letter

Go to Relief Duty

**Homeless**  
(S189B(2) Relief Duty)

Can you refer them under local connection rules? **YES** → S198(1A) No Local Connection Letter (R)

Duty to complete Assessment & Personalised Plan (189A) (R)

Duty to help to secure suitable accommodation becomes available (S189B(2))

S189B(2) Duty can come to an end (R)

- Has accom. for at least 6 months S189B(7a)
- 56 Days End S189B(7b)
- Refused 6 months' accom. S189B(7c)
- IH from accom. made available S189B(7d)
- Cease to eligible S189B(7e)
- Withdrawn S189B(7f)
- Refusal to cooperate S193B despite a warning letter

S193(2) Main Duty if Homeless, Eligible, Priority Need, Not IH & has local connection (R)

IH S184 (R)

Not Eligible S184 (R)

S193C(4) Duty to offer final accom offer or final Part VI but only if PN and not IH (R)

- Duty comes to an end if (R):
- Refuses TA (S193(5))
  - Ceases to be eligible (S193(6a))
  - IH from TA provided (S193(6b))
  - Accepts a Part VI offer (S193(6c)) or Assured tenancy from private landlord (S193(6cc))
  - Voluntarily ceasing TA (S193(6d))
  - Refuses or accepts a final offer (S193(7a)) or private rented sector accomm. (S193(7aa))

- Duty comes to an end if (S193C(5)) (R):
- Ceases to be eligible
  - IH from accom. provided
  - Accepted Assured tenancy from private landlord
  - Voluntarily ceasing TA
  - Accepts or refuses final accom. offer S193C(6a)
  - Accepts or refuses final Part VI. offer S193C(6b)