



Hospital Discharge Project



“All I could see was a black hole and nothing at the end of it. Having fallen because of my drinking, I was in hospital and frightened. Mum didn’t want me back and I was going to be homeless.

I have my own flat now and am on an alcohol program. My relationship with my mum is better and I have a job. Mel saved my life and I can see a future now.” **Kevin, 38**

Hi, I'm Melanie Fraser

I'm the Hospital Discharge Officer.

Please contact me by phone on:
0161 331 2023 or 0771 878 3023

By email:
melanie.fraser@tamesidehousingadvice.org



"The sooner
I know, the more
I can do"

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What do we do?

- We find permanent homes for people in need.
- We arrange support to help people live independently in their community.
- We prevent people returning to hospital when they do not need to.

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Who can we help?

- Anyone who does not have a permanent home to return to.
- Anyone who is at risk of returning home and not being able to cope as their accommodation is unsuitable for their needs.

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We need you...

Ask your patient:

1. Are you able to go home?
2. Will you be able to cope?
3. Do you have a permanent address?

If the answer to any of these questions is NO - please contact Melanie right away. Reassure your patient that the purpose of seeking information is to provide help. Melanie will come and see your patient and give specialist housing advice.

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Having an address is not the same as having a safe,
secure, appropriate place to live.

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“I had nowhere to go but I was too scared and embarrassed to tell anyone. When the nurses asked me, I said that I could stay with my son. I don't have a son.” **William, 74**

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“I slept rough for a couple of nights and attempted suicide. Now I've got keys to my own front door and feel safe, I have a quality of life. My son has been to visit me and is going to stay soon. I've not had that opportunity for a long time. Now I have the impetus to go forward and get better. To put it bluntly, Mel saved my life.” **Mark, 46**



The most important step is to ask the patient as early as possible about their accommodation.

Don't assume - ASK



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After being in hospital with a serious illness I went back to sleeping on a mate's sofa.

I did not know help was available. Now I am not in hospital I am not a priority and am on a long waiting list. It feels like I will never have somewhere to call my own. **Jenny, 22**

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Tameside Housing Advice

Tameside Housing Advice

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Office Hours: 9am-5pm (*Monday-Thursday*) 9am-4pm (*Friday*)